



**Peter & Reo Smith**  
Rotary Club of  
Whangarei City

# District Governor's NEWSLETTER AUGUST 2016



**PETER C. SMITH GOVERNOR**  
D9910 2016 – 2017

Res 09 435 1391

Bus 09 430 3186

Mob 021 430 3186

pcsmith.rotary@gmail.com

PO Box 1357,  
Whangarei 0140 NZ

## DISTRICT DIARY EVENTS:

30 Aug .....1 September 2016 –  
Combined Australia New  
Zealand Rotary Zone  
GETS - Penrith, Sydney

### SEPTEMBER

1-3 Sep ...Combined Australia and  
New Zealand Rotary Zone  
Institute – Penrith, Sydney

### OCTOBER

1 Oct .....Rotary International Service  
Above Self Awards  
9-15 Oct ...Reconnect Week  
14-16 Oct IYE Marae Weekend (All IYE  
students - Whangarei  
30 Oct.....AGETS - Auckland

### NOVEMBER - DECEMBER

18 Nov.....Red Nose Day  
18 Nov - 4 Dec:  
IYE South Island Tour (Inbounds)

## IN THIS ISSUE ...

- :Governor's Club Visits
- :Club Visits Calendar
- :Devonport Rotary Gala Night
- :Waitakere Rotary Loyalty Prog.
- :Club News
- :An IYE Rotary Moment - *Javiera Cuadra, Chile*
- :Rotary Connect Week
- :Rotary Alumni
- :Rotary International - Atlanta Info
- :Cure Kids
- :Shelter Box
- : Road Safety Education Newsletter (RSE) & RYDA

## August is Memt & Extension Month



## September is New Generations Month



## Comments from on the Road

**Governor's Club visits** are underway with 20 being the number undertaken thus far. This has involved approx. 4,500km of travel plus a couple of overnights in Auckland.

So far, the overall feeling gained is that there is at last a rise in realisation and energy into the vexed subject of Membership and what Clubs are doing about it. We have moved on from the hand ringing scenario and Clubs are into the stage of "Doing".

It is pleasing to hear about all the Club plans and the various strategies they have adopted. Lets all keep the momentum going.

Reo and I have even managed to visit our brand new Grandson as well. We were notified of the splendid arrival whilst waiting outside the Kaikohe RSA for the Fire Brigade to turn up during our Club Visit. (Chef burnt the toast!)

Enjoy this latest District Newsletter and remember :

*"Life is like a Taxi ... The meter keeps on ticking  
whether you're getting anywhere or not."*

## YOU ARE THE MISSING PIECE.



**AUGUST was rotary membership  
month did you ask someone to  
join Rotary?**

It is not too late to give someone the opportunity to experience helping the world rid polio or helping a family in a third world country or even the people next door.

Everywhere you look there are things to be done. And more people like you and me are needed. All you need to is ask the question: 'Would you like to come to a Rotary meeting to see what we do'

Now is the time to get organised for October – **Alumni reconnection month** – where are those Rotary Volunteers that helped you with a project, the IYE students that have grown up, the member of the GSE team you lost contact with – now is the time for them to reconnect with Rotary to provide for the next generation.

Need help with Membership and club development we have the ideas that work contact:  
**Neil Reid** [muriwai43@xtra.co.nz](mailto:muriwai43@xtra.co.nz) phone 094118118 mobile 021807515 available to speak at your club.



**Rutherford Rede**  
[www.rutherfordrede.co.nz](http://www.rutherfordrede.co.nz)

**Our new sponsors for our  
Rotary year**



**Forrest Funeral Services**  
[www.forrests.co.nz](http://www.forrests.co.nz)



# Club Visits Calendar

## SEPTEMBER

6 Sep.....Maungaturoto & Districts  
12 Sep.....Noumea  
13 Sep.....Noumea Ouen Toro  
14 Sep.....Noumea Ducos Boulari  
20 Sep.....Westhaven (Breakfast)  
26 Sep.....East Coast Bays  
27 Sep.....Takapuna  
28 Sep.....Waitakere  
29 Sep.....Warkworth

## OCTOBER

03 Oct.....Devonport  
04 Oct.....Browns Bay (Breakfast)  
06 Oct.....Whangaparaoa  
11 Oct.....Norfolk Is  
17 Oct.....Takapuna North  
18 Oct.....Auckland Korean  
19 Oct.....Hillsborough/Lynfield/Mt Roskill  
20 Oct.....Whangarei City

## NOVEMBER

02 Nov.....Western Springs  
23 Nov.....Whangarei City

## To Be Advised

.....Vanuatu Clubs

"You will never be a 100% ready to change.  
Don't wait for the perfect time, it will never come.  
START TODAY"

## REMINDER

Newsletter items for

DG Newsletter to

Margaret Cebalo

**cebalo.bam@extra.co.nz**

**by 25th of each month**

## Greetings from Devonport Rotary

We cordially invite you and all your District Club members to attend the outstanding



## NZ Sculpture OnShore Rotary Gala Night 2016

**on Thursday 10th November from 5pm to 8:30pm**

The Event is being held at the beautiful clifftop site of Fort Takapuna Historic Reserve above Narrow Neck Beach in Devonport.

Many of you will remember the event which is held every two years in aid of **NZ Women's Refuge** with **Rotary District 9910** being a leading supporter and fundraiser for this very worthwhile charity.

The entry fee is \$20pp including guided tours of the exhibits and you can BYO picnic or purchase refreshments on site at the Officers Mess. More details to follow, but in the meantime go to - [nzsculptureonshore.co.nz](http://nzsculptureonshore.co.nz)

We look forward to seeing you at NZSoS Devonport, **10th November 2016**.

Yours in Rotary  
Rowan Renouf PHF  
Past President  
Devonport Rotary

If you want to go fast -  
go alone

If you want to go far -  
go together

## The Waitakere Rotary Club and THE COFFEE CLUB - "The VIP Club"

NEW ZEALAND'S MOST GENEROUS CAFE LOYALTY PROGRAM

just click here to Join for only \$12.50  
<https://thevipclub.co.nz/promo/NZROTARY16>

**OFFER ONLY AVAILABLE UNTIL 30th of September**



Buy one, get one FREE (for all hot drinks) all day, every day



10% off the price of all food and other drinks on Mondays, Tuesdays, and Wednesdays



The chance to win amazing prizes every month. Every month, a number of VIP Members who have been in-store and swiped their card have a chance to win a selection of prizes up to \$1,000 including various shopping vouchers, Eftpos cards, Coffee Club cash, experience vouchers and more! To enter just swipe every time you visit and you will automatically be included. Winners are chosen at random so anyone can win!

**THE COFFEE CLUB** **The VIP Club**  
New Zealand's most generous cafe loyalty club

**SIGN UP FOR HALF PRICE!**  
ONLY \$12.50 FOR 1 YEAR (USUALLY \$25)

**"ALL PROCEEDS GO TO ROTARY YOUTH PROJECTS!"**

**VIP Benefits**  
BUY ONE HOT DRINK, GET ONE FREE!  
Valid all day, every day!  
10% OFF FOOD & OTHER DRINKS  
Valid Mon, Tues & Wed

**CLICK HERE TO APPLY!**  
OFFER ONLY VALID UNTIL 30 SEPT 2016

This offer is only available by clicking on this graphic and is not available when using any other means of application such as applying through the website or using the paper application form. This offer is not available in conjunction with any other offers. Please read the full terms and conditions on the website for more info.



## Club News

The Rotary Club of Kaikohe has a strong tradition of being active in its community for more than 60 years.

In 2011 the club, at the suggestion of the late Frank Duxfield, began the Okaihau Kaikohe Traverse.

On 25 September the event will take place for the sixth time. What's made it so successful is that people of all ages, from infants to the elderly, can take part. You don't have to be a competitive runner or walker. It's an event for everyone and it's great for families and school; in fact, for anyone who wants to stretch their legs and enjoy the open air.

The Traverse is held along the Twin Coast Cycle Trail – Pou Herenga Tai. Participants can either run or walk 21km, 14km or 9km. The event finishes at Kaikohe's Pioneer Village, where there will be food, entertainment and activities for the kids. Buses will take competitors from the Pioneer Village to the various starting points.

Pou Herenga Tai was the former rail line from Okaihau to Kaikohe. The gradients are easy and suitable for people of all ages.

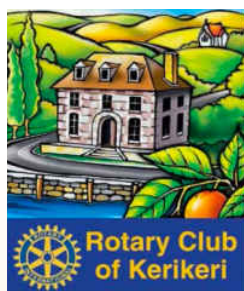
In conjunction with the traverse, Merv Huxford is bringing a junior hockey team to play a Kaikohe team and run a hockey coaching clinic on Saturday 24 September. They are staying at nearby Kohewhata Marae on Saturday night before taking part in the Traverse on Sunday.

Rotarians and their families are welcome to join this group for dinner bed and breakfast at the marae before taking part in the traverse. The cost is a koha for the marae.

Come along on Saturday for a marae experience followed by a fun run or walk on Sunday, or just come on Sunday for the run or walk.

To find out more, or to register, go to [www.kaikoherotary.org/t](http://www.kaikoherotary.org/t).

If you plan to stay at the marae on Saturday evening send an email to [don.edmonds@kaikoherotary.org](mailto:don.edmonds@kaikoherotary.org).



## Rotary Club of Kerikeri

### YOUTH COMMITTEE

Chris Burrows reported about the **National Science & Technology Forum** at the Auckland University of Technology in January 2017. This is a highly sought after event, with only 22 places for top science students from District 9910. For the past

two years, Kerikeri High School have had four students represented—their success in gaining places is largely due to KKHS offering the four pillars programme that encompasses sports, culture, leadership and academia, churning out well rounded young men and women. David Dowd, Tom Henderson and Chris Burrows will be interviewing students nominated by the Head of Science and the Principal of KKHS. The RC of Kerikeri work in conjunction with the RC of Waipapa. Of the \$1,750 cost for each student, the clubs contribute \$950, with the student making up the balance.

**The Far North Top Energy Regional Science Fair** will once again be held at the Turner Centre, this time on Monday the 29th August 2016. Chris is looking for five people to judge the work of these year 7 students from 8:30am to 11:30am. **Please contact Chris directly if you are able to help.** You do not need to have any expertise in science to be a judge.

## RYLA STUDENTS : ROCHELLE BRAITHWAITE AND STEVE SANSON



*(Ed...I would not normally give a whole page to what has happened in the past but)* Kerikeri Rotarians absent for this week's meeting have missed out on an entertaining and enlightening presentation by these two young people. Rochelle and Steve represented us at RYLA—the Rotary Youth Leadership Awards—a week long leadership development programme for 20 to 28 year old participants hosted and sponsored by Rotary Clubs within a District.

Both Steve and Rochelle work for the Far North District Council—Steve as a Policy Planner and Rochelle as a Resource Consents Planner. Their week began on the 1st July at the Muriwai Surf Club in Auckland. There were a number of speakers, presentations and activities throughout the week to inspire these two young people which helped them to develop a better sense of themselves and improved their communication skills.

From **The South Auckland Poets Society** they learnt about using icebreakers and how to focus on the positives from their daily life.

**Starlight Media House** taught them about personality types (including their own!) and how to deal with the differences. Rochelle, particularly, has found this useful in her day-to-day job in dealing with the public.

**The Auckland Deaf Society** taught communication without a voice.

**Naomi Ballantyne** from **'PartnersLife'**, built her insurance company up from the bottom. Her contribution to Steve and Rochelle centred around a person's character—the actions you do and the things you say are what define you. They learnt self-reflection with the realisation that some little things you do (habits) may stop you from moving forward. Of real interest to Rochelle was that there are more CEO's named Dave than there are women CEO's!

**Jessie Murphy** is a young woman from Whangarei, who despite a troubled upbringing, has built an amazing life for herself in helping young people upskill and forge better work opportunities for themselves. She is successful because of her ability to personally relate to the people she is helping.

**Tree Adventures** presented a real challenge to Rochelle because of her fear of heights. Neither had been on an adventure course like this but they both came away learning that you should "feel the fear and do it anyway".

**Martin Cooper** from Harcourts Cooper & Co was inspirational in that he uses positive affirmations or short term goals for all his passwords in his day-to-day life.....things like "iamawesome" or savemoneyfortrip". Even when he is working out at the gym, he is practising the Law of Attraction with rhythmical positive affirmations.

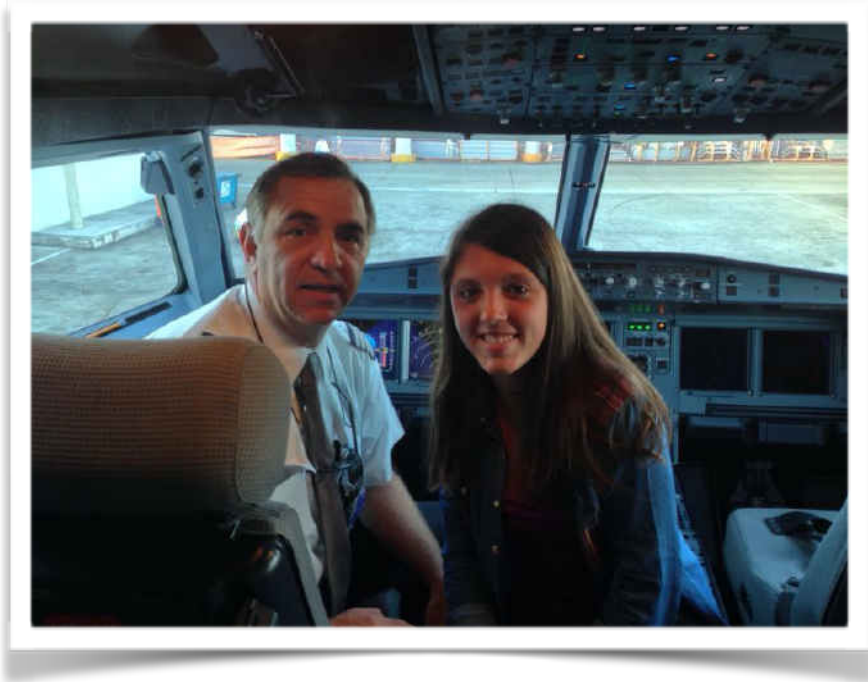
**Business Idea Planning**—Steve and Rochelle were put into groups where they had to come up with a business idea and deliver the concept and marketing plan to the rest of the group. Rochelle's group wanted to manufacture the "Extendor", a power socket that extends from the wall, which would eliminate the need for extension cords for the likes of your vacuum cleaner. *(Three of our male Rotarians admitted to finding this a useful concept for when they were vacuuming.....but I can't say who, as what happens in the meeting stays in the meeting...Ed)*

Steve's group worked on a phone app called FOOD2U. The concept worked in the same way as Uber and Air BnB—but in this case being the biggest food provider without owning any restaurants.

**Brando Yelavich** the "Wildboy" spoke of his epic 8000 Km circumnavigation of the NZ Coastline and the RYLA students were involved in a beach clean-up with **Sustainable Coastlines**.

Steve said his overall epiphany was to get a "win" every day while Rochelle's experiences led her to learn more about herself in who she is and why she is the way she is. Both found the event "energising".

## IVE Rotary Moments



My year as an Exchange Student in New Zealand was unforgettable. The things I did, the memories I have, all the photos I took was all thanks to the IYE Programme (now referred to as Rotary Youth Exchange) because it gave me the opportunity to go and experience everything New Zealand could give.

My host Rotary club in District 9910 was Orewa, my counsellor and school was great and I had really good host families. I was in a football team and I attended classes I never had in Chile. The highlight of my year was the South Island Tour where I did the Bungee Jump - it was crazy but awesome. I think you should feel proud, your country is so special and believe me, incredible.

During my Exchange, my mum and dad came to visit for a week meeting all my NZ host families and the members of the Rotary Club of Orewa. It is so special that when I talk to them about my year and about my families, they know what I am talking about.

### **My Very Special Moment ... ..**

My exchange was very unique because it ended with my international flight back to Chile piloted by my Dad being an airline pilot for LAN CHILE.

I am so grateful to Rotary and RYE because you gave me wings and now I am a different person, more independent, a dreamer, and grateful with life. I know this may sound repetitive but it's the truth, living 1 year without your family makes you realise how important they are.

I could keep writing for ages as I have so many things to say but most importantly keep doing the RYE Programme as you are making so much good right now creating good people that want to change the world like me.

**Javiera Cuadra**  
**Chile**  
**Rotary Youth Exchange Student 2015-2016**





**Rotary** 

**JOIN ROTARY  
RECONNECT WEEK  
9-15 OCTOBER**

Do you remember the young person whose life you changed when your club sponsored them on a Youth Exchange or RYLA (Rotary Youth Leadership) course?

What about the enthusiastic speakers at your club, reporting back on their awesome experience at MUNA (Model United Nations Assembly)?

Perhaps you were once a Rotaractor, an exchange student or a Rotary volunteer?

All of these people are **Rotary Alumni** and part of our Rotary Family, more importantly they are part of our **District 9910 Rotary family**.

During **Rotary Reconnect Week : 9 – 15 October** clubs are encouraged to reach out to Rotary Alumni in their various communities and provide opportunities for them to renew their connection to Rotary.

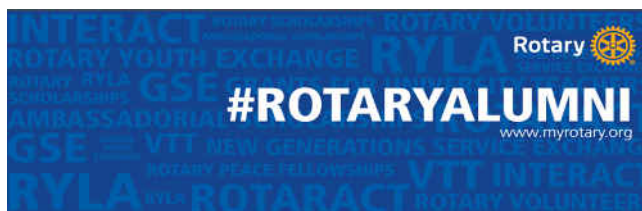
### **WHO ARE THEY?**

Former youth programme participants (Rotaract, Interact, Youth Exchange, RANZSE, RYLA), Rotary Peace Fellows, Rotary Scholars, Group Study Exchange team members and other Rotary programmes sponsored by Rotary.

### **WHAT COULD YOU DO?**

- Invite them to a club meeting;
- Invite them to be a Guest Speaker;
- Invite them to help with a club project;
- Ask them if they have a project the club could support – maybe a District Grant?;
- Hold an “Alumni Breakfast/Dinner” of all the Alumni the club has sponsored;

Give them the opportunity to experience again how Rotary reshapes lives locally and globally.



## HOW DO WE FIND THEM?

Look to your club resources first, such as newsletters, email lists, annual reports, Board meeting minutes or ask club members. Many of your sponsored people have come from club member contacts.

If you have a name but no contact details try searching on Facebook, LinkedIn or Google or post something on your club Facebook page and/or website about your search for Rotary Alumni from your club. Graphics are available from the District Alumni Chair, Elaine Mead

[rotaryd9910alumni@gmail.com](mailto:rotaryd9910alumni@gmail.com).

In some cases, records exist on the Rotary database of alumni and their sponsoring club. Your President or Membership Chair can contact District Alumni Chair, Elaine Mead to see if there are alumni listed against your club.

## WHAT'S IN IT FOR US?

Your club is re-connecting with proven leaders who already know about Rotary and have probably had the experience of their lives thanks to Rotary's support. Think IYE, RYLA, GSE. There is the potential for membership; exchange student hosts; extra hands or skills on a project, or perhaps they or their children are candidates for youth programmes.

If you are a Rotarian who is an Alumni you are encouraged to record this in your My Rotary account profile under "Programs". Here are a few of the ones in our District – could you be part of this group?

PG Bruce Rasmussen (Milford Rotary)  
Warren Paterson (East Coast Bays Rotary)  
Neil Murray (Takapuna North Rotary)  
PG Neil Reid (Henderson Rotary)  
Philippe Bernigaud (Nouméa Ouen Toro Rotary)  
Tazmina Crisp (Whangarei South Rotary)

Rotaract  
RYLA  
IYE  
Rotary Volunteer  
Ambassadorial Scholar  
Group Study Exchange

More information will be sent to Presidents/Secretaries soon. If you have questions or need assistance



I encourage all Rotarians to attend the

**ROTARY  
INTERNATIONAL  
CONVENTION  
ATLANTA**

**10 to 14 June 2017**

## Celebrate 100 years of Rotary Foundation Join Rotarians from around the World

Sat 10th June 2017

A Blue Jeans BBQ and Bluegrass – 6pm  
A Candlelight Vigil for End Human Trafficking

Sun 11 June 2017

A View the timeless classic movie  
A "Gone With The Wind" at the historic Fox Theatre

Mon 12 June 2017

A Host Hospitality Night  
A Dinner at College Hall of Fame  
A Dinner at World of Coca-Cola

Tue 13 June 2017



**I'll put together  
a Package to include  
American Queen  
Steamboat Company  
Memphis to New Orleans or vv**

**Robert Schroder PHF  
Past President  
Rotary Browns Bay  
[robert@mondotravel.co.nz](mailto:robert@mondotravel.co.nz)**



## Cure Kids update for Rotary NZ – Aug 2016

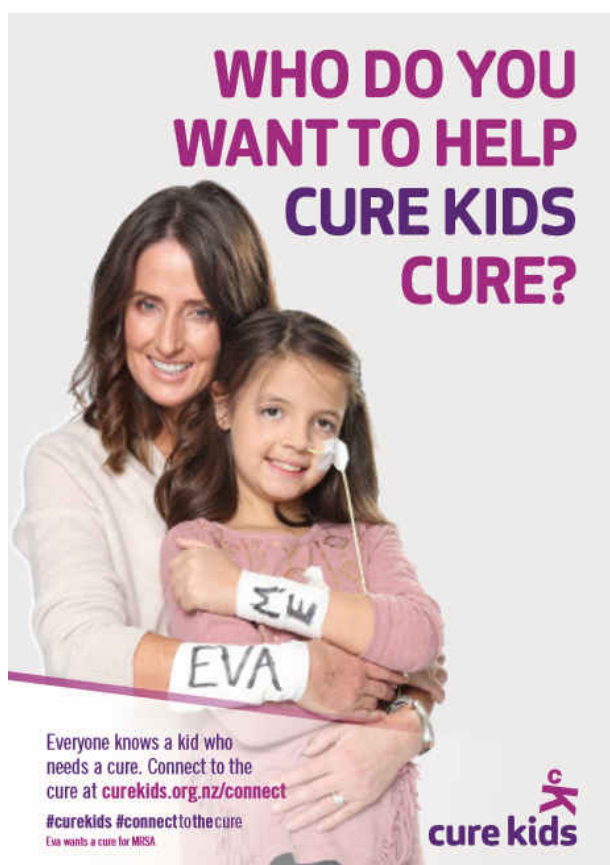
### Everyone knows a kid who needs a cure - awareness campaign

Everyone knows a kid who needs a cure. It might be a young person who has asthma; was born with cystic fibrosis; or lives with depression, ADHD or anxiety. Perhaps you know someone who was born with a heart condition; had a childhood cancer; or suffered serious burns. These, and many others, are conditions for which Cure Kids has funded important medical research to improve, extend and save the lives of young New Zealanders.

The everyone knows a kid who needs a cure campaign aims to raise awareness for the vital role that medical research plays in the health and well-being of our young people and the urgent need to continue to invest in the best science to improve health outcomes for Kiwi kids.

For the campaign we've teamed up with the All Blacks, and we're borrowing the ritual that some rugby players use of taping their wrists. We're calling on New Zealanders to band together and use this ritual to identify a child or a condition that they want to help cure.

We're encouraging kiwis to show us who you know that needs a cure by taping your wrists in whatever you have handy and writing the name of the person, or condition, that you want a cure for. Upload your photo to social media with the hashtags #curekids #connecttothecure





## Red Nose Day

Red Nose Day is back on Friday 18 November and we need you to join us and help make a difference to the health of Kiwi kids.

Last year Rotary Clubs across New Zealand raised over \$18,000 for Cure Kids and we want to raise even more in 2016. How you raise money is up to you, you could take to the streets and sell merchandise, or hold a fundraising activity with your club such as a Red Nose Day dinner or lunch.

We're here to help make your fundraising easy and provide ongoing support, so don't hesitate to get in touch. This year we have red noses, wristbands and badges for you to sell so you can raise the funds to help us achieve our vision of a healthy childhood for everyone.

To order your merchandise please contact [whitney@curekids.org.nz](mailto:whitney@curekids.org.nz).

## \$10 Queenstown Challenge

The \$10 Queenstown Challenge is back and registrations are open now.

Challenge yourself and a friend to a 4-day journey from Auckland to Queenstown with just \$10 in your pocket! Take on events and challenges along the way as you travel and earn points – the team with the most points at the end of the challenge are the winners.

**WHEN .....29 March - 2 April 2017**

**FUNDRAISING GOAL.....\$1,150 (GST inclusive) - registration fee,  
\$9,000 - minimum fundraising target.**

Cure Kids provides accommodation each night, as well as breakfast and dinner each day. The route is a well-kept secret, with travel between destinations largely reliant on the kindness of strangers.

### Volunteers needed

Cure Kids also needs volunteers to help get \$10 Queenstown Challenge teams between locations and we'd love Rotary members support for this.

We need six volunteers in each of the following locations: Hamilton, Taupo, Waiouru, Bulls, Picton, Kaikoura, Christchurch, Temuka and Oamaru

For information on participating in the \$10 Queenstown Challenge or volunteering please contact: Whitney Smith – [whitney@curekids.org.nz](mailto:whitney@curekids.org.nz) or 027 521 3870

## Check out Cure Kids' new website

We've just launched our new website which contains up-to-date information about all of our events, campaigns, research projects and ambassador news: [www.curekids.org.nz](http://www.curekids.org.nz)

## SHELTERBOX NEWSLETTER

[View this email in your browser](#)



## 'Our latest News'

This month we see Rotary and ShelterBox renew their partnership for a further three years and the return of Kiwi ShelterBox Response Team members Mike Peachey and Jimmy Griffiths to New Zealand. Read more of their work and that of their colleagues in the stories detailed below. ShelterBox staff have now closed down the deployment and handed over to the International Office of Migration (IOM) who will remain in Sri Lanka for the foreseeable future.

Congratulations to everyone on a job well done! (Ed)

## 'ROTARY & SHELTERBOX RENEW THEIR PARTNERSHIP'



EVANSTON, Ill. (July 26, 2016) — Rotary and disaster relief charity ShelterBox renewed a three-year agreement to provide immediate, lifesaving assistance to survivors of natural disasters and conflict.

Rotary clubs worldwide have mobilized to provide immediate relief to thousands of displaced people quickly and efficiently with ShelterBox for 16 years. To date, Rotary members have donated US\$48 million to provide shelter for families in need – 40 percent of ShelterBox's total of US\$119.6 million raised.

[Read More Click Here](#)

## 'SHELTERBOX DEPLOYS TO SRI LANKA'



*Photo: SRTs Nicola Hinds (NI) and Mike Peachey (NZ) with Hasitha from the local Government office and staff from Hathgampala School, Sri Lanka, 2016.*

Over the course of this deployment, ShelterBox worked in partnership with the Sri Lanka Ministry of Disaster Management, local Rotary clubs, the Sri Lanka Army, IOM, World Vision, Red Cross, and local Sri Lankan community members.



*Photo: SRT Jimmy Griffiths (NZ) explaining the contents of the ShelterBox, Sri Lanka 2016*

Where possible, we prefer our shelters to be placed next to the damaged homes of families displaced by a disaster so that they can begin rebuilding and preserve their properties and livelihoods. However, in the event that homes are still in high-risk areas, like those buried by recent landslides in Sri Lanka, camp solutions become a necessity.

[Read More Click Here](#)

## 'SHELTERBOX GIVES THANKS TO OSHAN'



*Photo: SRT Nicola Hinds with Oshan Omesh, Sri Lanka 2016*

SRT member Nicola Hinds (N.Ireland) had the opportunity to meet Oshan Omesh, aged 16, who lived just feet from where the landslide stopped. He lost a good friend, and his best friend had to move away from the area as his house was destroyed. Oshan was a great help to all the ShelterBox teams and helped with translating, phone calls and collecting beneficiary information.

[Read More Click Here](#)

## 'WEIGHT LIFTING HER WAY FROM FIJI to RIO'



ShelterBox responded in Fiji after Cyclone Winston with tents and lifesaving equipment. Ultimately, some international assistance in a time of need combined with a resilient people means this woman's Olympic dreams can continue.

[#morethanjustabox](#)

[Read More Click Here](#)

## AFTER A DISASTER...



Aid equipment is constantly evolving to meet the needs of disaster survivors worldwide. From the Unite To Light to the Nokero to the currently used LuminAid, solar lighting has been a critical aid item included in a ShelterBox. [#morethanjustabox](#)

[Read More Click Here](#)

## 'ROTARY HONOURS SHELTERBOX'



**ShelterBox is honored to be acknowledged by Rotary International for the emergency shelter we deliver to displaced families around the world!**

After the 2010 earthquake in Haiti, ShelterBox provided displaced families with temporary shelter and supplies. Doing Good in the World explores how Rotary works with ShelterBox and other organizations to maximize our impact.

[Read More Click Here](#)

## 'ROTARY & SHELTERBOX WORKING TOGETHER'



**WORKING TOGETHER TO  
SHELTER FAMILIES  
AFTER DISASTER**

By working together, we can help reach even more families in need of shelter -  
wherever they are in the world.

Our partners enable us to go the extra mile and reach more people that desperately  
need our support.

## 'HERE ARE SOME MORE SHELTERBOX SMILES'



Without you, we couldn't deliver the aid that brings **SMILES** to these  
children's faces, **HOPE** to the communities hit by disaster  
and **PROTECTION** to very vulnerable families.

**So, THANK YOU to everyone for making it happen!**

## 'SHELTERBOX MOVES INTO A NEW BOX'



ShelterBox, has now become a two centre operation with most of its staff moving into open plan offices at its new headquarters in Truro city centre while its packing warehouse, where every distinctive green ShelterBox is packed by hand, remains based in an industrial estate in Helston.

Since ShelterBox was founded the humanitarian charity has responded to more than 270 disasters and humanitarian crises in almost 90 different countries.

Chris Warham, the chief executive of ShelterBox said: "Moving an organisation is never easy, but with a continually increasing demand on our services and more displaced people across the world than ever before, this is the right time to do it.



**2015:**  
**22 DISASTERS**  
 FROM FLOODS TO CONFLICT  
**19 LOCATIONS**  
 AROUND THE WORLD  
**28,000 FAMILIES**  
 GIVEN LIFESAVING AID



## **NEWS: Updates, Planning and Monitoring as at 16th August 2016**

### **EQUADOR - EARTHQUAKE:**

In April 2016 an Earthquake of Magnitude 7.8M, struck in the province of Esmeraldas, on the coast of Ecuador, 173 km from the capital, Quito. 654 reported dead and more than 12,500 injured. ShelterBox has partnered with Progad a local NGO. 2000 Shelter Kits, and NFIs (Water Filters, Water Carriers, Solar Lights, Kitchen Sets, Mosquito Nets) have arrived in Ecuador.

### **SRI LANKA - LANDSLIDES:**

In May a low pressure area over the Bay of Bengal caused torrential rain to fall across Sri Lanka causing major landslides.

Our SB Team is coordinating with the military and disaster management agency and 328 affected households are currently being supported by ShelterBox and Rotary.

### **NIGER & CAMEROON - REFUGEE DISPLACEMENT:**

A 3-person SRT is visiting Niger and Cameroon to conduct evaluation activities for both responses and meet with partners IEDA (Cameroon) and PLAN (Niger). 224 ShelterBoxes, 1,000 tents, 2,000 solar lights and 2,000 water containers have been distributed.

### **SYRIA: ONGOING DISPLACEMENT**

It has been over four years since conflict broke out. More than 10 million people, almost half of Syria's population have been displaced. There have been repeated waves of displacement forcing 345,000 people from their home since 1 September 2015. 40,000 were displaced since mid April from offensives by Islamic State.

**Syria Partners:** HIHS, IOM, ReliefAid, 2 other unnamed agencies.

### **CURRENT DEPLOYMENTS:**

Ecuador, Niger, Cameroon, Sri Lanka, Syria & Iraq and Philippines.

## LATEST: 'ShelterBox Partner, Relief Aid Office Bombed in Aleppo'



Just as the distribution of the last of 4,000 kits to Aleppo families had finished, the offices of ShelterBox distribution partner, ReliefAid were wrecked by an air strike. Working in one of the most dangerous places on earth, Aleppo's aid workers say that time is fast running out. Moving words from an aid worker trapped in the unfolding horror of Aleppo – a city bomb-strewn and besieged. Farid (name changed for security reasons) talks to us directly from the east of the city, and the scene of an air strike on their Aleppo HQ.

Farid says, 'On the 9 August at 8.00 am, just an hour before starting a new work day, the building next to our office get air strike. Thank God the damage is in the infrastructure, and we move the equipment to a safe place and suspended the work to ensure the safety of the team members.'

ReliefAid's brave team has been distributing shelter kits in Aleppo for ShelterBox over the last six months – a total of 4,000 kits able to support over 24,500 people.

[Read More Click Here](#)

## GIVING A HELPING HAND TO FAMILIES IN NEED



**'Leaving no Family without Shelter'**

Donate: [www.givealittle.co.nz/donate/org/shelterbox](http://www.givealittle.co.nz/donate/org/shelterbox) [Click Here](#)



# RSE Newsletter

## New report shows the social impact of RYDA

In 2012, with the support of partner Toyota Australia, RSE embarked on an epic study, designed to measure the social and economic value created by the RYDA program in terms of the impact, primarily on participating students, supporting a road safety culture in our society and contributing towards the reduction of trauma.

In particular, we focussed on changes in knowledge, attitude and behaviour in relation to students' risk in cars. We also evaluated impacts on teachers, parents, facilitators and program volunteers.

The best road safety programs are those that are professionally developed and delivered but remain engaged with the community. The RYDA program, the largest road safety awareness intervention for students approaching solo driving in Australia and New Zealand, uses evidence-based best-practice principles.

Young people bring a unique set of factors to driving that puts them at high risk on the road: inexperience, factors associated with age such as cognitive development, strong peer influence, and the fact they often drive unsafe cars at riskier times of the day and week.

The Study uses a theory of change; using evaluation evidence to measure different outcomes of the program; discussing the methodology and identifying caveats such as the challenges of measuring behaviour change; attribution of effect to the program, and issues which may have affected the validity of survey results.

The Study shows that RYDA is a highly impactful experience for students. It produces substantial increases in understanding of road risk factors, such as; speed, following distance, distractions, car safety features, hazard perception and the role of personality and mind-state.

### Study Highlights

- Significant changes in intentions to change personal behaviour
- Significant increases in knowledge
- Awareness of the consequences of crashes on individuals, family and friends (increased for 87% of respondents)
- Close to 100% of students say they were likely or highly likely to apply RYDA messages in future and our follow-up survey evidenced this, in some cases a year after attending.

### Study Conclusions

The Study evidence shows that RYDA reinforces government and community road safety measures and, importantly, plays a critical role in filling the gaps where there are no established measures, thereby helping to reduce the burden of health, infrastructure and human costs.

Most leading researchers acknowledge education as an important component of the road safety equation. It is reasonable to expect that an evidence-based, government compliant program would reduce risk behaviour sufficient to represent a significant social and economic benefit.

The annual financial cost of youth road trauma is enormous with over 400 deaths (approximately \$2.4M per death) and more than 2,400 life threatening injuries (each costing between \$1.8-3.8M), amounting to many billions of dollars every year.

Annually, RYDA costs just \$2M and impacts over 50,000 students, their teachers, parents and the broader community. Purely economically, the potential reduction in road trauma resulting from the RYDA education program represents a significant financial contribution to society. Socially, the value is immeasurable.



The full Social Impact Study is available on our website

## RYDA attendance heading towards half a million students

*A message from the CEO/MD, Terry Birss*



**Did you know?**  
A vehicle carries half its speed into the final quarter of its stop.

**The human impact of speed:** Students from Cheltenham Girls High School see first hand the difference 10km/h over the speed limit can make.



We have just completed another very successful year with the RYDA road safety education program across Australia and New Zealand with over 50,000 students from approximately 650 high schools attending the program in the past year. In the following months we will be celebrating a very exciting milestone when the 500,000th student attends the RYDA Program.

This outstanding result would not be possible without the commitment of many hundreds of Rotary Club members who devote thousands of volunteer hours to support the conduct of approximately 480 RYDA program days each year at 90 venues located around Australia and New Zealand.

Of course RYDA would not be "affordable and accessible" to thousands of students each year without the greatly valued financial support provided by our many sponsors including our Founding Partner BOC. It is now nearly twelve years ago that BOC decided to help establish our

organisation as a professional body and support our mission to reduce road trauma. We are pleased to recognise BOC's ongoing commitment to making our roads a safer place by helping us to provide our novice drivers and passengers with the best possible road safety education.

Importantly, our success as an organisation is really measured by our contribution to a reduction in road trauma. As reported elsewhere in this Newsletter, we continue to be encouraged by recent Australian statistics showing a further drop in fatalities of the 17-25 age group with an almost 9% reduction over the past year. Together we are making a difference.

## Getting directions to the future of road safety - ICTTP2016

RSE recently attended the Sixth International Conference on Traffic and Transport Psychology (ICTTP2016) in Brisbane. This was the first time this important international conference was held in the Southern Hemisphere and only the second time outside of Europe. The conference has achieved a long-standing and highly-regarded reputation as the leading international meeting in the field of traffic and transport psychology. With the theme of "Taking Traffic and Transport Psychology to the World", the conference featured a strong program of keynote speakers, oral and poster presentations, workshops and symposia.

The conference also gave us an opportunity to meet with our Advisory Council, many of whom gave keynote presentations and all of whom presented the latest findings in their respective fields of expertise. On this world stage, it was a humbling reminder that RSE truly has the best of the best guiding its programs.



## Alarming rise in road deaths

### ... but with some very encouraging news

Recently released statistics show a worrying rise in road deaths in Australia with an overall increase of 8.5% in the past twelve months compared to the previous year. The figures are certainly a national tragedy leaving 1,269 families devastated and just one more reminder that more needs to be done to make our roads a safer place for all.

The report from the Federal Department of Infrastructure and Regional Development shows NSW topping the list for the 12 months ending June this year with 390 lives lost on the road, a very worrying increase of 28% on the previous year.

**One very encouraging statistic from the report was a significant drop in fatalities of the 17 – 25 year old age group with an almost 9% reduction over the past year with 226 deaths, down from 248 in the previous year.**

This continued fall in youth road trauma is great news, however one young life lost is one too many. Of course we should also remember that for each life lost, there are up to 20 other novice drivers

or passengers who suffer a life changing serious injury from road trauma.

The Bureau of Infrastructure, Transport and Regional Economics (BITRE) also reported that male drivers in all age categories Australia wide experienced a 13% increase in fatalities with 926 deaths, accounting for 73% of total road fatalities. Females in that same category showed a 2% reduction, with 342 females losing their life on the road in the past year.

While these statistics are both alarming and disquieting they are not just confined to Australia. The New Zealand Ministry of Transport recently reported that road deaths were up nearly 9% in 2015 with 319 fatalities. Figures released by the United States National Highway Traffic Safety Administration recently show fatalities for 2015 were nearly 8% higher than for the previous year, the highest in seven years. Once again behavioural issues including distracted drivers and the texting epidemic, speeding, drugs and alcohol are at the centre of the increased figures.

It is increasingly recognised that education needs to take centre stage as technology and the challenges of driving evolve. More than ever, it is not enough to just teach a young person the skill of manoeuvring a vehicle, we must balance this with the skill of critical thinking and an appreciation for safety on the road. Prioritising early education will mean a positive flow on effect for all age categories.

Government statistics tell us that 1,588 people died on Australian and New Zealand roads last year. **125 more than the previous reporting period.**

As a number, it's alarming. As faces of people with family, friends and futures never to be realised, it's devastating.



## A vote for road safety

RSE has been chosen as one of three Customer Choice partners for The Warehouse, under their Bags for Good programme at their Pukekohe branch near Auckland, NZ. From August to December shoppers who purchase a 10c plastic bag will be given a token to place in one of three donation boxes. At the end of this period funds raised are given to each of the store community partners according to their percentage of total votes. Proceeds raised for RSE will support RYDA programmes in the Franklin area.



The Warehouse's award winning "Bags for Good" programme is aimed at cutting back plastic bag waste. The scheme has resulted in an 80% reduction in bags issued by The Warehouse with around \$400,000 being donated to local community groups and charities each year.

## Bridgestone lends a hand for road safety

RSE can only continue in our mission to reduce youth road trauma if we have education programs that are sustainable, accessible and affordable. A key to achieving these objectives is to have broad community engagement with all stakeholders including schools, government, Police, Rotary and business corporations.

As recently announced, we are very pleased that Bridgestone Australia and New Zealand has decided to help us in our mission to help save young lives on the road - joining long standing partners, BOC, NZ Steel, Toyota and Bosch.

The Bridgestone brand has a global reputation as the tyre industry market leader, renowned for producing quality products and being at the forefront of technology and innovation. Bridgestone has a comprehensive Corporate Social Responsibility program and is trusted by the community, as evidenced when Bridgestone was recognised with a recent award identifying them as the "Most Trusted" tyre brand in Australia.

The Bridgestone brand has high profile recognition in the community, especially through their long running media campaigns based on the human hand representing the small amount of tread between a car and the road. This is a message that we have shared for many

years with every student who attends the RYDA Program – it is very exciting that we will now have Bridgestone to help demonstrate and effectively communicate this road safety message.

We welcome Bridgestone as another greatly valued partner of RSE and the RYDA Program.



## Bridgestone proud to support RYDA

**A message from Bridgestone Australia and NZ MD, Andrew Moffatt**

At Bridgestone, we've had a longstanding commitment to safety and we are dedicated to supporting the education and safety of motorists across Australia and New Zealand. We are proud to extend this commitment as part of our new partnership with Road Safety Education Limited.

Beyond safety, we are pleased to support the RYDA program for another important reason – youth development. As a company, we believe that young people are the key to a bright and sustainable future and therefore see enormous value in youth programs that provide support and education.

In this case, ensuring our young people understand the significance of road safety as soon as they begin driving is critical to

reducing youth road trauma. Through our sponsorship, we hope to support RSE's important efforts to do just that.

We are also proud to know that our Safe Hands campaign – which was originally developed for consumers – will now have a lasting benefit for a much broader audience as part of the RYDA education program. Putting into perspective just how critical tyres are to remaining safe on the road is a message that has resonated with people of all ages, and we are particularly pleased to know it is now part of a formal education program for young people.

On behalf of everyone at Bridgestone, I'd like to acknowledge the great work being carried out by RSE in communities every day and say how proud our company is to be part of that endeavour.



Left: Some of the crew from the Rotary Club of Albany Creek Rotary Club at Bracken Ridge  
Right: Students & Facilitators taking part in RYDA in Geelong



## Rotary wheels out two new RYDA venues

It is always exciting when we open a new venue for students to participate in RYDA. Recently we partnered with local Rotary Clubs to open new venues in Geelong, Victoria and at Bracken Ridge on the northside of Brisbane Queensland.

After months of planning, a team of thirteen volunteers from Albany Creek Rotary Club were on hand to welcome students from Mueller College in Rothwell when they arrived to attend RYDA at the Bracken Ridge Campus of TAFE Queensland.

Neville Woodforth, RYDA Chair in Rotary District 9600, congratulated the local Rotary Club members on the successful launch of RYDA at Bracken Ridge and said that they were now off and running to expand the program to all schools on the northside of Brisbane.

Neville added that

**IT IS REALLY ANOTHER GREAT EXAMPLE OF HOW ROAD SAFETY EDUCATION LIMITED WORKS TOGETHER WITH ROTARY TO PROVIDE A QUALITY ROAD SAFETY EDUCATION PROGRAM FOR OUR NOVICE DRIVERS AND PASSENGERS.**

Establishment of the new RYDA venue at Bracken Ridge was supported by RSE's Brisbane based Program Coordinator Hannah Olsen and Stuart Gardner, Manager Road Safety with the Queensland Department of Transport and Main Roads.

The Geelong area in Victoria has always been a priority location for RYDA with more than 20 secondary colleges and around 14,000 students aged 15 to 19. Unfortunately recent Victorian Transport Accident Commission statistics also shows that Geelong has one of the highest injury rates resulting in hospitalisation from road crashes. It was therefore very exciting when students from Bellarine Secondary

College, Geelong Lutheran College, North Geelong Secondary College, St Joseph College Geelong and Western Heights College gathered at Beckley Park in August for the very first RYDA Program in Geelong, Victoria.

Establishment of the new RYDA venue for students in the Geelong area was supported by RSE's Melbourne based Program Coordinator Catherine Smith and organised by the Rotary Clubs of District 9780 Groups 9 & 10. It was very pleasing that local Victoria Police officer Senior Sergeant Tony Francis was available to facilitate the Rights and Responsibilities session for the local Geelong students.

Congratulations to all the Rotary Club volunteers for your initiative to establish new RYDA venues and for your commitment in helping to provide local high school students with the best possible road safety education.

**CONGRATULATIONS TO EVERYONE INVOLVED AT THESE VENUES WHO REACHED MILESTONES RECENTLY**



**Penrith: 45,000 students - 10 years  
Devonport: 10,000 - 10 years  
Caloundra: 6,000 students  
Nambour - 5,000 students  
Bega: 4,000 - 10 years  
Maitland: 4,000 students**



## Why advanced driving courses don't always make you a safer driver

excerpts from an article by Robert Pepper for Practical Motoring

*Although some portion of teenage crash involvements can be accounted for by poorer basic vehicle handling skills, the research suggests that it is young drivers' immaturity and inexperience, and the resultant risk-taking, that contribute most to their increased crash risk. (Teenage Driver Risks and Interventions, Scott V. Masten, January 2004.)*

According to Alan Drummond's Overview of Novice Driver Performance Issues literature review, low risk on-road behaviour basically requires three things:

- the acquisition of necessary skills
- the ability to apply these skills efficiently and effectively when operating on the road and in traffic
- the willingness or motivation to apply these skills when operating on the road and in traffic

Before we go any further, let's define a "good driver", a term often used, rarely defined. It could mean a driver that, compared to the average, is:

- safer – less likely to crash
- quicker – can drive faster
- more specifically skilled – for example able to back a trailer, drive a 4WD offroad
- smoother and more sympathetic – less wear and tear on the car, a limousine sort of driver
- able to drive more economically

Some very safe drivers are very poor at backing trailers or controlling skids. Does that make them a bad driver? I would say no, but the prevailing wisdom looks at immediately impressive skills, not a track record of no crashes.

You have to match the training to the objective. The problem is when "good" or "better" is not defined, and you end up using the wrong training for the wrong purpose.

Let's assume we want a safer driver. And here's the contentious statement: what you don't want is a course that involves car control or racing techniques, slaloms or any of that fun stuff you find on car control courses. While improved car control does have benefits for safety, it's by no means the most important thing to focus on, and too much of a focus may in fact be counter-productive. Find one study that shows focusing on advanced control skills makes drivers safer.



So why doesn't car skills based training work? The answer can be summarised as follows:

- the basic mechanical skills of car control, sufficient to drive on public roads, are very easily acquired. There are 5 year-olds who are ace go-karters. The average driver has no problem controlling or manoeuvring a car without crashing. Maybe not very skillfully, but we're talking safe not driving perfection.
- people crash mostly because they take risks, not because of lack of car control skill. Don't we all drive very nicely when we're being followed by a police car?
- so we know how to drive safely, we just don't bother. That means safety is about motivating drivers to ensure that they actually drive as safely as

they know how.

- car control skills are useful, but cannot be learned in a day, need constant practice to keep current, and do not address the major causes of crashes.
- the safety-related skills drivers lack tend to be observation, anticipation and risk assessment, not ability to hold a drift or manage skids.
- pure car control skills do have a benefit, but it's nowhere near the

biggest safety factor, and increasing them may lead to false confidence and therefore be counter-productive

**TRAINING THAT ADDRESSES THE REASON PEOPLE CRASH, WHICH IS THEIR ATTITUDE TO RISK MORE THAN THEIR SKILL, AND THEIR MOTIVATION TO DRIVE MORE SAFELY IS MUCH MORE SUCCESSFUL IN LOWERING CRASH RATES.**

This is the basis of low-risk driver training, where people are

made aware of their propensity for risk, and their appetite for risk decreased.

Low-risk driver training:

- motivates the driver to drive as safely as they can, all the time
- changes the perception from accident to incident, ie "it was their fault" or "it just happened" or "the road...the car...the everything" to "what could I have done, regardless of fault, or legal right of way"
- gives drivers skills in anticipation and observation so they can assess risk earlier.

So, car control skills are totally useless? No, just not as important as people think they are. The research tells us that skills do matter. It's just not as important as your risk-taking attitude, and your ability to anticipate developing situations.

## Our commitment to facilitator training

- there's an app for that!

Having facilitators who are appropriately qualified and trained is a critical aspect of any best practice road safety education program. RSE is committed to ensuring our programs are benchmarked against the highest standards of best practice guidelines and we provide a comprehensive training program for all facilitators who deliver the various sessions at RYDA.

With so many people moving to smart phones and hand-held devices, RSE is keen to use the technology for our training as well. We have moved from conference calls to the Go To Training app, which provides webinar facilities on a range of devices – smartphones, tablets, laptops and across the web. Our trainers can use live uplinks to better

engage participants. The Go To Training technology also comes with online registration which RSE has customised to collect relevant information and also automatically send surveys to each participant, so that we can monitor the success of this new technology and our training sessions.



## More BetterDrivers

In July we had the privilege of spending the afternoon with another, like-minded not-for-profit group when we delivered our BetterDriver (road safety for businesses) training session to the team from Peer Support Australia.

Peer Support Australia provides school communities with an evidence-based, peer-led approach to enhance the mental, social and emotional wellbeing of young people.

As a progressive organisation, they know that to take care of others, they first need to care for their own. Enter RSE with a few reminders on how to stay safe on the road. The session was great fun to deliver and well received by the team.

*"Thank you. A very powerful workshop which allowed for reflection. Guilt I felt afterwards was due to reflection and ownership of my past actions rather than the use of scare tactics and punitive measures. Such a great course."*

## Celebrating a true community effort in New Zealand



Three years ago we launched RYDA into the Wairarapa area and in June this year we presented them with the gold award for community collaboration across Australia and New Zealand.

This community represents the ideal model of how RYDA should come together to not only reach all the students but also engage with the wider community. There are eight schools in the district that all gather in Masterton for the three-day event every year. Seven of these schools have just been awarded Tick status which shows the dedication of the school community to get behind this initiative and support their young people.

Rotarians Freya Kerr, Val Ball, and Allan Birrell were instrumental in initiating RYDA in the Wairarapa. This trio have been the back bone of putting all the elements together from contacting schools, working with councils, identifying funding sources and coordinating the four Rotary clubs in the area to help on program days. The

Rotary Clubs of Masterton, Masterton South, Carterton and South Wairarapa generously give of their time, helping out by volunteering and catering.

The Wairarapa Road Safety Council manager Bruce Pauling has also been a key factor in the success of this program. He and his youth worker Holly McGeorge both act as facilitators, work with the venue, schools and coordinate with Rotary. Pat Long, of Waggs Masterton, has also generously donated a car for each event.

Behind all of this is some great support from local trusts who ensure we can sustainably continue to run the program. This includes Lands Trust Masterton, Eastern and Central Community Trust and Masterton District Council.

In July, over 100 Rotarians, representatives from the Trusts, Police and local councils, including two mayors, gathered at the Copthorne Solway to celebrate this achievement.



## RYDA - adapting to the needs of the student

One of the unique strengths of the RYDA program is its ability to be quickly adapted to students as they walk through the doors. Students come to the program with different pre-existing knowledge, learning styles and educational needs. Our facilitators are trained to quickly assess their groups and deliver according to the needs of the students before them.

Emerson School, located in Melbourne's south-east, caters for students with mild intellectual disabilities. Having just participated in their fifth RYDA Program in as many years, our Victorian Program Coordinator, Catherine, took the opportunity to sit down with teacher Christine Marlow to find out why she chose RYDA for her students.

"I was looking for a program my students could attend that wasn't delivered at school and RYDA complements our in class road safety program perfectly," Christine said.

Even though not all students will go on to obtain a driver's licence, Christine said "Our first priority is to make sure our students are safe when they get into a car, even as passengers. If they get their licence later, that's an added bonus."

Feedback from the students each year is outstanding and Christine can definitely see changes in their attitudes towards road safety. "Students love the program. Several of them talked about the crash survivor session. Not only did it challenge them to consider their decisions but it also made them appreciate what they have. One student even said they won't get into the car again when their Mum is tired" Christine said.

Christine added, "the Speed & Stopping demonstration is their favourite because of its practicality. It makes sense to them because they can see it rather than just reading numbers in a book. There is always shock on their faces when the

dummy gets hit by the car as it is really real for them."

RYDA is all about attitudes and awareness and Christine's students definitely demonstrate the positive changes our program delivers. "It helps that the sessions are presented by driving instructions and experts rather than teachers who they see every day. Students are always referring back to things they learnt at RYDA during followup classes."

When asked whether or not she would recommend the RYDA Program to other schools Christine said **"Definitely. All schools but especially other specialist schools should attend. RYDA caters extremely well for the needs of our students. Facilitators always handle the uniqueness of questions and comments from students carefully and without embarrassment to students."**



*We thank our partners for their continued generous support*



Rotary Clubs in  
Australia (ACT, NSW,  
QLD, SA, TAS, VIC &  
WA) & New Zealand

In Australia & New Zealand

Founding Partner



A Member of The Linde Group



Invented for life



In Australia



Commitment Foundation

In New Zealand

Co-Founding Partner



### Contact Us



### Australia

(ABN 17 110 667 706)  
10 Julius Avenue  
North Ryde NSW 2113  
T 1300 127 642  
F 1300 321 127  
E [info@rse.org.au](mailto:info@rse.org.au)

### New Zealand

PO Box 12876, Penrose  
Auckland 1642  
T 0800 150 180  
E [info@rse.org.nz](mailto:info@rse.org.nz)